

CAPABILITY STATEMENT

20TWENTY COMMUNICATIONS


1300 91 31 81

20TWENTY
GROUP



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WHO IS 20TWENTY?

OUR STORY & HISTORY

20Twenty Communications is an Australian Printing Company registered in 2015 and operational in 2017 in Sydney, New South Wales, Australia. Overtime, 20Twenty has become home to a series of brands that cater for local audiences or promote more specific & niched product ranges.

The 20Twenty Communications team is made up of a diverse range of experienced industry professionals from printers, to graphic designers, marketing professionals and friendly sales & customer service staff. Our team has worked within a wide cross-section of industries and is familiar with the requirements, expectations and standards required within each. It is the variety of work that we have had the privilege to be a part of that allows us to bring quality experience and expertise to the industry.

OUR BRANDS

20Twenty Communications, or 20Twenty Group is made up of a series of brands, serving different locations or product ranges:

- [Bannerworld Australia](#) - Australia-wide Printing Company
- [Wollongong Printing](#) - Wollongong & Illawarra based Printing Company
- [Bannermart](#) - TRADE Australia-wide Printing Company
- Albury Wodonga Print - Albury & Wodonga based Printing Company
- [Selfie Frames Online](#) - Selfie Frame Design & Printing Brand
- Mesh Banners - Mesh Banner Printing Brand
- Ezyskinz - Fabric Printing Brand & Product Series
- [Banners & Flags](#) - Banner & Flag Printing Brand



WHAT DO WE STAND FOR?

OUR MISSION & CORE VALUES

20Twenty Communications and our range of brands, stand for undeniable customer service, efficiency, speed to market, consistency of quality and performance as well as competitive pricing across all solutions, products and services.

We strongly believe in the importance of building relationships with industry stakeholders, customers and our community. We value our loyal customer base and have strong ongoing long-term relationships with the wonderful people we get to work with.

At 20Twenty Group we are more than just a business, we are also proud members of the community. Our team are avidly involved in supporting community events, charities and non-for-profit organisations. We regularly collaborate, sponsor or partner with communities Australia-wide to make a difference, give back and show our support.

We continuously strive to meet and exceed our clients expectations... Our goal is to be your number 1 choice for all commercial printing matters!

OUR COMPANY CULTURE

Internally, 20Twenty Communications strives to have a culture of inclusivity, diversity and equal opportunity. Our team is made up of professionals from various cultures, backgrounds and demographics and we are truly grateful for this, as it makes our company culture positive, uplifting and enjoyable.

We also value the importance of support in all areas and providing employees with the opportunity to upskill, grow, contribute and thrive.

Our team has a passion for people, trusted technology and innovation and we are continuously re-engineering ourselves to develop more efficient systems and processes across the entire business. We are all about growth, quality and success for our customers!

UNIQUE VALUE PROPOSITION

Commercial Print, Signage, Design and Marketing Professionals

SECONDARY VALUE PROPOSITION

Reputable Quality & Affordability with a smile!

TARGET AUDIENCE

WHO DO WE SERVICE?

20Twenty Communications is a commercial printing company that primarily serves businesses, company's & organisations. We specialize in large format printing across a range of industries, including:

- Retail
- Hospitality
- Education
- Governments & Councils
- Professional Services
- Freight & Logistics
- Medical
- Financial Services
- Events
- Construction & Manufacturing
- Sporting Groups & Recreational Clubs
- Real Estate
- Health & Fitness
- Childcare
- Not-for-profit Organisations
- Religious
- Markets & Community Events
- Arts & Entertainment
- Technology
- Beauty
- Animal Organisations

OUR SERVICES & PRODUCTS

WHAT DO WE OFFER?

20Twenty Communications houses a range of technologies and facilities in order to bring our clients a diverse range of services and products. We proudly deliver quality print & signage products as well as in-house design & marketing services.

The categories of PRODUCTS that we offer include:

PORTABLE DISPLAYS

- Pullup Banners
- A-Frames
- Media Walls
- Portable Point of Sale
- Promo Table
- Free Standing Signs

SIGNAGE - OUTDOOR

- Corflute Solutions
- Signage Panels
- Outdoor Banners
- Promotional Flags
- Branded Marquees
- Cafe Barriers & Umbrellas

SIGNAGE - INDOOR

- Table Covers

PRINTING SERVICES

- Posters
- Flyers

CUSTOM STATIONARY

- Business Cards
- Notepads & letterheads
- Bookmarks
- Calendars
- NCR Books/Invoice Books
- Envelopes
- Corporate Folders

OUR SERVICES & PRODUCTS

WHAT DO WE OFFER?

FABRICS

- Single sided & Double Sided
- Wide Range of Fabrics

NOVELTY ITEMS

- Selfie Frames
- Standees
- Novelty Cheque

LIFESTYLE & LIVING (HOME)

- Yoga Mats
- Kids Growth Chart
- Wallpaper

ADHESIVES

- Car Stickers
- General Stickers
- Wall Decals
- Window Decals

PROMOTIONAL MERCHANDISE

- Fridge Magnets
- Car Magnets
- Promotional Stationary
- Coasters
- Cup Carriers
- Drinkware
- Bags
- Novelty items

The categories of **SERVICES** that we offer include:

GRAPHIC DESIGN

- Creative Design
- Pre-press Design

INSTALLATIONS:

- Signage
- Sticker & Decals

SHIPPING

- Australia-wide Shipping using trusted Shippit courier service
- Standard, Express & Overnight Shipping
- Blind Shipping

DISTRIBUTION

- Flyer Drops (depending on location & quantity)

POLICIES

All products and services are covered by our extensive **Terms & Conditions and Privacy Policy** available on our group of brands & company websites.

Most products including hardware are covered by **warranty and replacement guarantees**. The length of the warranty & guarantee is specified on each product page.



Date of Issue: 27/02/2023

CGU Insurance
GPO Box 9902
In your capital city of
the state of your address
Telephone: 132 481

THE TRUSTEE FOR 20TWENTY UNIT
TRUST T/AS 20TWENTY
COMMUNICATIONS PTY LTD
U 1, 102 STATION RD
SEVEN HILLS NSW 2147

Certificate of Currency

This Certificate of Currency confirms the details of the Business Insurance Policy as of the issue date.

Insured: THE TRUSTEE FOR 20TWENTY UNIT TRUST T/AS 20TWENTY COMMUNICATIONS PTY LTD
Business: Graphic Artists
Reference Number: BP 2786671
Period of Insurance: 20/07/2022 - 20/07/2023

Interested Party:

Situation Address/Premises: As per Territorial Limits

General & Products Liability	Sum Insured
General and Products Liability	\$20,000,000.00

This document provides limited details. For more information please call us on 132 481, alternatively you can email us on CGUBusinessDirect@iag.com.au. This document is prepared for your information only. The risk details stated above are limited and may not reflect all covers selected by you. For full details about the Terms and Conditions of your policy please refer to your current Certificate of Insurance and the Business Insurance Policy Product Disclosure Statement and Policy Booklet.

Yours sincerely,

Keetah Harris
Manager, Sales & Service -
SME Direct

000718 1852 EMAIL

Fred Fleury
 20TWENTY COMMUNICATIONS PTY LTD
 ATF 20Twenty Unit Trust
 102 STATION RD
 SEVEN HILLS NSW 2147

Issue date:

08/03/2023

Statement of coverage

The following policy of insurance covers the full amount of the employer's liability under the *Workers Compensation Act 1987 (NSW)*.

Employer name:	Policy number:	Valid:
20TWENTY COMMUNICATIONS PTY LTD ATF 20Twenty Unit Trust	236306701	08/03/2023 - 29/02/2024
Business name:	Trust ABN:	Trustee ACN:
Bannerworld, Wollongong Printing, Bannermart, Selfie Frames Online	68 721 482 218	163 035 952
Industry classification number (WIC)³	Number of workers¹	Wages/units²
241210 Printing, Signage	8	\$500,000.00

1. Number of workers includes contractors/deemed workers

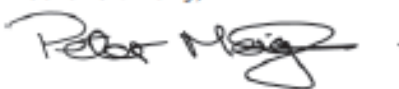
2. Total wages/units estimated for the current period

3. The policy covers all workers employed by the entity named on this certificate in the course of its primary business activity or any other activities ancillary to its primary business activity as required.

Important information

Principals relying on this certificate should ensure it is accompanied by a statement under section 175B of the *Workers Compensation Act 1987 (NSW)*. Principals should also check and satisfy themselves that the information is correct and ensure that the proper workers compensation insurance is in place, i.e. compare the number of employees on site to the average number of employees estimated; ensure that the wages are reasonable to cover the labour component of the work being performed; and confirm that the description of the industry/industries noted is appropriate. A principal contractor may become liable for any outstanding premium of the sub-contractor if the principal has failed to obtain a statement or has accepted a statement where there was reason to believe it was false.

Yours faithfully,



Peter Meighan
 Underwriting Operations Manager
 icare Workers Insurance

OUR CLIENTS

BRANDS WE HAVE WORKED WITH

We are blessed to have the opportunity to work with a range of INCREDIBLE clients from a variety of industries, it is one of the best parts of our job!

Here are just a few examples:

TRADE

- Ive Group
- CBS Printing
- Finsbury
- PMA
- Buckner
- Snap
- Kwik
- Signarama

GOVERNMENT

- Willoughby Council
- National Parks
- PCYC NSW

FITNESS

- Fernwood Australia
- Anytime Fitness
- Snap Fitness
- SMAI

LUXURY RETAIL

- Ralph Lauren

NOT FOR PROFIT

- Cancer Council
- Lifeline Australia

HOSPITALITY

- KFC

SPORTING

- Football South Coast
- Golf NSW
- World Cross-fit Championships

ARTS & ENTERTAINMENT

- ABC Network
- ARIA (Australian Recording Industry Association)
- Illawarra Performing Arts Centre
- Murrumbidgee

EDUCATION

- Catholic Education Office
- The School Photographers

TECHNOLOGY

- RFI Technologies
- Telstra & Optus

REAL ESTATE

- Ray White
- Elders Real Estate

ONLINE RETAIL

- Amazon
- South Coast Blends

RALPH LAUREN



TESTIMONIALS

WHAT DO OUR CLIENTS HAVE TO SAY?



The guys here are so friendly and helpful and do a fantastic job I could not recommend them enough. They make a great end result product at a great price. The thing that stands out is their customer service and care for your product quality.

Rooftop Escape Campers



I have had nothing but good experiences with Bannerworld, they are always so friendly, create high quality products and always deliver before or on time. I couldn't recommend them more!

Sarah Beauchamp - RFI



If I could give more stars, I would. I reached out to Bannerworld on behalf of my business to arrange sales brochures. I had an idea in my head but as I am not very creative I knew I couldn't do it without help. I sent them my ideas and the background to it and they had their design team turn my idea into reality. They provided exceptional Customer Service throughout the whole process. The turn around time was amazing and the value for money blew my mind. Will definitely be using Bannerworld for all of my future requirements moving forward.

Jessica Parodi



Wollongong Printing is a fantastic local business to work with. The whole team put the customer first, they're very responsive and work incredibly hard. All of our products have been of great quality and at an affordable price. Highly recommend.

Paige Pollard - Lifeline South Coast